

FY7 Charter UK - Booking Terms and Conditions.

Once FY7 Charter UK receives your enquiry or website booking, we will check availability and contact you to confirm your voyage.

Your booking is not secured until we contact you to confirm and a 20% deposit has been received. Please wait for booking confirmation before booking your travel arrangements.

Payments.

Payments can be made by card, cheque, bank transfer or cash. (Please note there is a 3% charge for card payments). The balance of the voyage fee is due 8 weeks before the voyage starts. If a booking is made less than 8 weeks before the start of the voyage then full payment will be taken at that time.

What is included

- A berth, for each member of the voyage crew with pillows
- All food and soft drinks while onboard
- Use of the vessel's oilskins
- All safety equipment, lifejackets and harnesses
- Mooring and fuel costs

What is not included

- Any meals taken ashore
- Any tours ashore, e.g. Distillery visits
- Alcohol, there is a small selection aboard.
- Travel to and from the vessel.
- Personal travel insurance

If you wish to cancel.

If you wish to cancel a booking for a voyage, then please notify us as soon as possible. If you cancel your booking within 14 days of paying your deposit and at least 8 weeks prior to departure, a full refund of the deposit, less an administration fee of £50.00 per crew member will be made. A deposit will become non-refundable 14 days after the date of booking. If you cancel a voyage 8 weeks or more before the start of the voyage then you will be liable for 50% of the full voyage fee. If you cancel a voyage less than 8 weeks before the start of, or after the commencement of your voyage then you will be liable for the full cost of the voyage. In all cases if we are able to resell your cancelled berth we will reimburse you the full cost less the deposit. You are strongly recommended to take out travel insurance to cover yourself should you need to cancel a voyage.

If we have to cancel.

If we have to cancel a voyage due to any other reasons, e.g. mechanical failure, Force Majeure, then a full refund or an alternative voyage will be offered.

In all cases our liability is limited to offering a refund only up to the amount paid and we will have no further liability to you in respect of consequential economic loss.

Amendment to Voyages

FY7 Charter UK reserves the right to make necessary amendments to any voyage with regards to start/end destinations or planned itinerary. In the unlikely event of any changes, we will endeavour to contact you at the earliest opportunity.

All decisions of any amendments will be made by the Skipper and no refunds or liability accepted by FY7 Charter UK. The company will not be responsible for any cost of travel.

We appreciate that circumstances change, if you need to change a voyage please contact us at the earliest opportunity. All changes of voyages or crew are subject to availability and at our discretion. All changes will incur a £50

amendment fee. A change of voyage cannot be made less than 8 weeks before your voyage departure. This will be considered a cancellation and such fees and terms will apply.

Health and Safety.

Your safety is our primary concern. Our Daddy FY7 is equipped with safety gear in excess of that required by law, and is run by highly experienced and at least one RYA Instructor qualified crew. You will receive a full safety briefing at the start of the voyage. You must agree to abide fully with the instructions of the skipper and permanent crew.

A voyage on Our Daddy FY7 is a hands on experience and your participation is required to sail her to the best of her potential. A reasonable level of fitness is required to sail on Our Daddy FY7, if you or any of your party suffer from any medical conditions that might affect their health and safety during the voyage, e.g. Heart conditions, epilepsy, diabetes or if you are on any medication that may be adversely affected by seasickness you must disclose it to us at the time of booking. This information will be held in confidence by us until the completion of your voyage. Failure to disclose a condition could result in the affected crew being put ashore for their own safety. In this case we will not be liable for any refunds or expenses incurred.

We aim to sail Our Daddy FY7 as much as possible, taking into account the weather conditions at the time and future forecasts, the ability of the crew and the waters we are sailing in. We will endeavour to fulfil any reasonable requests the voyage crew may have, however in all these matters the skippers decision is final.

The lower age limit for sailing on Our Daddy FY7 is 18 if unaccompanied, 12 if accompanied by a parent or guardian, unless the whole boat is being booked in which case younger children are certainly welcome.

Consumption of alcohol is at the discretion of the skipper.

Conduct

Any client believed to be using or under the influence of non prescribed drugs, aggressive towards other candidates or instructors, abusive, racist, sexist or any other anti social behaviour, will be taken to the nearest port or landing point and asked to leave the boat immediately without refund or any liability to FY7 Charter UK for costs or expenses incurred. Such candidates may be reported to the appropriate authorities if deemed necessary.

Insurance

FY7 Charter UK is covered by professional insurance that includes third party liability. This does not cover you for any loss or damage to your property not attributable to our negligence or defects in the vessel. We strongly recommend you take out your own travel insurance to cover as a minimum, medical and personal accident expenses, loss and damage to personal effects, covers sailing over 12 Nautical Miles offshore and voyage cancellation.

Complaints

If a client is unhappy with any aspect of the voyage, crew or boat, they must raise their concerns in person to any employee of FY7 Charter UK. If the initial response is deemed unsatisfactory, the issue should be put in writing for the attention of the Partners of FY7 Charter UK at the company address, who, in turn will acknowledge receipt of the correspondence by return. The issue will be fully investigated and a reply sent, in writing, within 14 days of date of acknowledgement.